learningtogether
siner advanced skills institute

ERASMUS+ STRUCTURED COURSE | SCHOOL APPROVAL SUMMARY

Conflict Management in Schools

A concise, shareable overview for teachers, school leaders and Erasmus+ mobility coordinators.

Course code	LTCMS23	**Language**	English
Destination	Multiple locations available	**Subject level**	Basic to Intermediate Professional Literacy
Format	On-site · 5-day or 6-day	**Audience**	Teachers, school leaders, coordinators & support staff

Educational purpose

Manage school conflict constructively through analysis, active listening, assertive communication, de-escalation, collaborative problem-solving and relationship repair.

Learning objectives & outcomes

- Conflict Analysis & Context
- Active Listening & Perspective-Taking
- Collaborative Problem-Solving & Mediation-Informed Practice
- Institutional Boundaries & Conflict Action Planning
- Professional Self-Regulation
- Assertive Communication & De-escalation
- Relationship Repair & Restorative Responses
- European Peer Exchange & Institutional Transfer

Learning activities and methodologies

Programme format: **5-days (25h) or 6-days (30h)**. Participants learn through conflict case analysis, reflective self-regulation, structured communication practice and realistic roleplay. Mediation-informed dialogue, restorative questions, peer observation and action planning help them compare responses, test boundaries and prepare context-appropriate conflict-management strategies.

Documentation, materials and practical arrangements

Certificate of Attendance: issued for participants meeting the 80% minimum attendance requirement. **Learning Agreement** and **Europass Mobility support** are provided where agreed and relevant; if you need support for additional documents contact our team. Participants have access to a dedicated folder with digital course materials, resources and evidences. **Materials to bring: None.**

Locations, fees and booking

Course locations: Aveiro, Azores and Porto. **Fees per participant:** 5-day: €400; 6-day: €580. Current edition dates, confirmation status, fee and inclusions must be verified before making non-refundable travel commitments. Pre-enrolment is non-binding and is not a booking confirmation.

Course details · **Live course calendar** · **Mobility documents**

Portugal OID E10201112 / Spain OID E10417947 / Poland OID E10419682

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